

HotSW LEP: June Communications Report

Social media

<u>Twitter</u>

Twitter	April	Мау	June
Impressions	7.3K	15.1k	12.5K
Engagement rate (eng/impressions)	2.1%	3.0%	3.1%
New followers	+13	+3	+22

The tweet that earned the most impressions this month was on news coverage of the BPS report, with 855 impressions. A tweet on the LEP's latest business bulletin also received a high number of impressions, at 836. The BPS report has been very well-received with regards to coverage. The bulletin offers comprehensive insight for the South West region, making this content especially popular across social media. This month saw lower impressions than May (May was especially high due to pushing the new BPS and FLOW reports), but still achieved high stats across social media. The LEP received more new followers this month across Twitter and LinkedIn than usual; likely due to our push to tag target contacts in relevant social media content.

Top performing Tweets this month:

	Heart of the South West LEP	Impressions	855
and of DPS reductions to West only farms cannot be ignored	@HeartofSWLEP Pick up a copy of today's @WMNNews to	Total engagements	59
	read about the impact of the farming payment transition on the South West's rural economy,	Media engagements	14
	penned by LEP board member Mel Squires,	Link clicks	13
	Director at @NFUsouthwest.	Detail expands	13
	You can also read her article on our website:	Likes	10
	https://lnkd.in/eytjha2v	Retweets	7
	@WMNFarming pic.twitter.com/ixiy6mhaqF	Profile clicks	2

	Heart of the South West LEP	Impressions	837
СВІ	@HeartofSWLEP Our latest Business Bulletin is out!	Total engagements	21
ib [*]	Three times a year we produce a	Detail expands	7
Darriver.	comprehensive summary of business	Likes	6
	sentiment across the Heart of the South West, as well as showing the national context.	Link clicks	5
	Take a look at our Spring 2022 Bulletin:	Retweets	2
	https://heartofswlep.co.uk/understanding-our- economy/business-bulletins/ pic.twitter.com/yR3dFHMoCM	Media engagements	1

<u>LinkedIn</u>

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LinkedIn	April	Мау	June
Impressions	10,453	8,226	8,053
Engagement rate	5.1%	7.6%	5.2%
New followers	+64	+68	+79

This month's LinkedIn statistics are in line with previous months; the engagement rate has dropped from May, due to the increased engagement May saw with the launch of two newsworthy reports. However, June still saw very good engagement and impressions. 2% is generally considered a 'good' engagement rate, which the LEP always exceeds.

The top performing posts for LinkedIn this month were on the launch of the Hydrogen South West consortium (2,259 impressions) and the Inclusive Growth dashboard (987 impressions). Both posts included multiple tags, increasing the number of people viewing the posts in their feeds.

Top performing LinkedIn posts this month:



6/22/2022

Boost

West consortium to tion to net zero Shaw 2,259 - 60 2.66% 65 2 1 - 5.67% rs

CTR

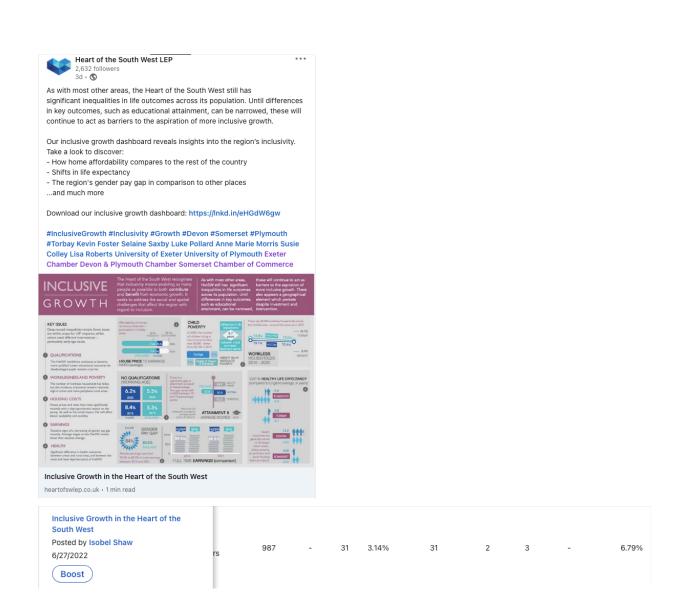
Reactions

Comments

Shares

Follows

Engagement rate



<u>Target contacts:</u> Full target contact list available <u>here</u>. Target contacts following the LEP on Twitter: **12 out of 34** Target contacts following the LEP on LinkedIn: **6 out of 34**

New targets following the LEP this month: Graeme Crosbie (Somerset Chamber)

Twitter	HotSW	Dorset	Cornwall IoS	D2N2	New Anglia
Tweets	35	6	-	15	31
Retweets	48	6	1	3	17
Engagements	246	9	-	22	120
Engagement rate	7%	1.5%	-	1.4%	3.8%

Competitor social media:

(eng/posts)					
Followers	5,205	4,895	4,547	9,421	9,394

LinkedIn	HotSW	Dorset	Cornwall IoS	D2N2	New Anglia
Posts	28	5	-	4	26
Shares	8	5	-	1	3
Engagements	587	151	-	29	448
Engagement rate (eng/posts)	16.3%	15%	-	5.8%	15.4%
Followers	2,625	1,736	2,099	2,697	5,192

Twitter engagement rate	HotSW	Dorset	Cornwall IoS	D2N2	New Anglia
June	7%	1.5%	-	1.4%	3.8%
Мау	7%	2.5%	4.5%	0.8%	5.8%
April	7%	2.5%	0	1.6%	3.7%

LinkedIn engagement rate	HotSW	Dorset	Cornwall IoS	D2N2	New Anglia
June	16.3%	15%	-	5.8%	15.4%
Мау	7.3%	56%	14%	11%	10%
April	12%	12.6%	19%	12%	12.5%

The HotSW LEP continues to have the highest engagement rate on Twitter. The HotSW LEP also retweets others' content much more frequently, as part of the comms' aims to share stakeholder, partner and local business news.

This month the HotSW LEP had the highest engagement rate on LinkedIn. Cornwall and Dorset LEPs often have high engagement rates due to the low number of posts they share, skewing the numbers.Cornwall and Dorset continue to share infrequently across all channels. Although this means they have a higher engagement rate, it is not recommended that the LEP lowers the amount of posting.

New Anglia generally has high engagement rates, similar to the HotSW LEP. Second to the HotSW, they post the highest amount of content, highlighting how regular posting should remain a key part of our social media strategy. New Anglia posts more about their grants and funding available to businesses. The HotSW LEP currently posts about the ERDF inward

investment fund available to businesses - are there other opportunities we need to encourage businesses to apply for / get involved with?

Newsletter

Newsletter	April	Мау	June
Click-through rate	12.1%	16.7%	15.9%
Open rate	29.9%	34.3%	33.7%
New subscribers	+5	+3	+10
Target contacts subscribed	-	6 / 34	9 / 34

Click-through rates and open rates for June remain high, reaching a 15.9% click-through rate and 33.7% open rate, just marginally less than May's stats. The healthy click-through rate may be continued from audiences enjoying May's newsletter content and anticipating the same from June. The steady open-rate may be due to special interest in specific content from audiences, for example the article titled in the newsletter as 'Impact of payment scheme transition on rural economy cannot be ignored' received extremely high click-rates of 365 on the article link and 360 clicks on the image linked to the article.

The steady open-rate for the June newsletter is again likely due to successful circulation of the newsletter link on social media. The post for the June newsletter received 341 impressions. Supporting the newsletter through social media and continuing to tag partners should help to sustain the click-through percentages we are seeing. The increased followers this month is likely due to posting more links to encourage people to join the newsletter, as part of our posts tagging target contacts.

Blog

Blog	April	Мау	June
Views	169	78	54

This month's blog was on strategic challenges in the Heart of the South West and received fewer views compared with both April and May's blogs; however, the numbers will continue to increase as we promote the blog through the first half of July. June's blog is along similar

views in the first 2 weeks of being published as last month's blog, so will likely increase to similar levels.

LinkedIn continues to be the biggest driver of traffic for blogs, with Google acting as the second highest source of visitors, suggesting the website and content SEO continues to be strong. Astley Media will push blogs more on LinkedIn, as it proves to be the best source of views.

Media coverage

Media coverage	April	Мау	June
Press releases	1	3	0
Quotes for partner PRs	2	2	1
Pieces of coverage	10	29	9
Total audience reached (acc.)	7.33 million	525 million	5.64 million
Estimated views	34.8k	1.52m	26k
Average domain authority /100	50	51	55

June competitor coverage (highest vs lowest):

Competitor coverage	HotSW	Dorset	Cornwall Isles of Scilly	D2N2	New Anglia
Pieces of coverage	9	1	2	3	5
Total audience reached (acc.(5.64m	340k	209k	985k	1.96m
Estimated views	26k	1.18k	2.85k	8.55k	36.2k
Average domain authority /100	55	92	51	58	70

The Dorset LEP's coverage this month included the revealing of plans to open an innovation park supported by the Dorset LEP, creating thousands of jobs.

The Cornwall & Isles of Scilly LEP coverage included the launch of a manufacturing academy as part of Cornwall college, commented on by the chair for the Cornwall & Isles of Scilly LEP.

D2N2's coverage this month included a net zero roundtable in Derbyshire, the launch of a civic agreement developed by the University of Derby, and the financial success of a cricket simulator, commented on by the D2N2 LEP.

The New Anglia LEP's coverage included the New Anglia Growth Hub's High Growth Network launch, a regional partnership with Dubai benefitting Norfolk and Suffolk's agri-tech, healthcare and energy sectors, a report on The Good Jobs Project revealing how frontline businesses can recruit and retain employees, how Hydrogen East developments will benefit East England, and attendance at the Global Offshore Wind 2022 event.

Overall, this month the HotSW LEP continued to achieve more coverage than other LEPs. June proved to be a quieter month for coverage across the board due to the lower volume of press releases, though the HotSW LEP still achieved the highest amount of coverage via mentions in news from other partners. The HotSW LEP also achieved the highest cumulative audience reach, just under 4 million - more than the 2nd place competitor. This month, the HotSW LEP's coverage mainly consisted of mentions regarding the opening of the George Parker Bidder building at Exeter Science Park, the opening of a new clean room facility at Plymouth Science Park, and the bid to place Appledore at the heart of global Net Zero maritime ambitions. The Appledore press release and Plymouth Science Park coverage was widely covered by the press, providing a significant boost to the HotSW LEP's final figures for June.

Website

Website visitors/views	April	Мау	June
Total page views	4,806	5,880	3,666
Unique users	1,100	2,671	1,561
Average session duration	1:04	0:41	0:35
Bounce rate	0.47%	15.88%	1.26%
Most popular page	Board Documents	Rural Economy Report	News
Visitor geography	8% London 18.5% SW	18.95% London 44.29% SW	25.12% London 42.45% SW

This month's website visitors and views have decreased from May, likely due to the lack of news stories pushed out, which typically bring visitors to the website from external sources. The average session duration still remains high, indicating that viewers are interested in the content available on the website. The bounce rate continues to be low (May's bounce rate reflects the popularity of the BPS and FLOW reports, as they are website Media Files, and visitors clicking through to them don't have their time on the files tracked).

The News page was June's most popular page, and the most popular news page was on 'Future looking bright for Plymouth's marine sector', ranking as the 7th most popular page overall this month. This indicates that the new content being shared on the news page is of interest and demonstrates the popularity of that particular topic. The click-rates in the newsletter for a link to the news page were also very high (over 300) which helped to increase the number of visitors to this page for June. South West website visitor figures remain consistent, making up the largest percentage. This indicates that high volumes of visitors from both target areas of London and the South West are continuing to be driven to the website.

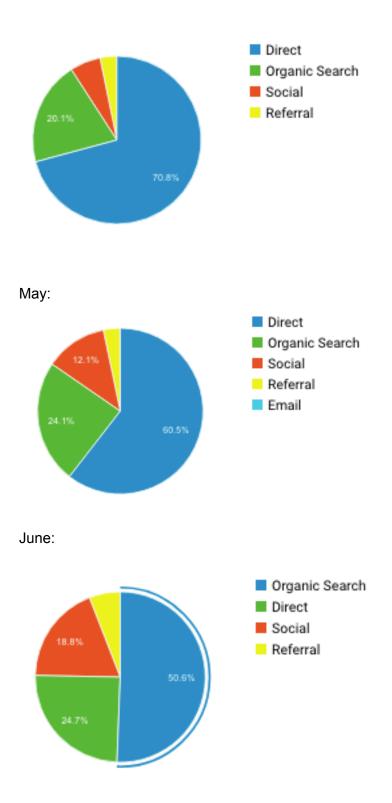
The three most viewed news articles in June were:

- <u>'Future looking bright for Plymouth's marine sector'</u> (102 views).
- 'Hydrogen South West consortium to accelerate transition to net zero' (79 views).
- <u>'Mel Squires, NFU: Impact of payment scheme transition on rural economy cannot be</u> ignored' (62 views).

Last month's most popular article was <u>Report predicts 'economic shock' for South West rural</u> <u>economy from changes to farming payment scheme'</u> (344 views) followed by <u>'New study</u> <u>reveals floating offshore wind benefits for the South West'</u> (104 views). Views for this month's articles were slightly lower, likely due to the high interest the BPS report received in May, along with high numbers of views in other content, including the dashboards. The inclusive growth page received 80 page views this month. The <u>Hydrogen South West</u> <u>consortium</u> article was also the most popular post on LinkedIn. This suggests that the success of this post is likely tied in with the popularity of the post for this article on social media, increasing readership. The <u>'Mel Squires, NFU: Impact of payment scheme transition</u> <u>on rural economy cannot be ignored'</u> article follows on from the BPS transition report and still made the top three most popular articles this month, despite the content having already been covered in depth. This indicates a continued interest in this particular topic amongst audiences. Astley Media will continue to share popular content to drive visitors to the website, in addition to initially sharing a story when it is first released.

Website - acquisition

April:



- 50.5% of visitors from organic search, up 26.4% from May
- 24.7% of direct visitors, down 35.8%
- 18.8% of visitors from social media, up 6.7%

- 5.9% of visitors via external referral
- This month's main external referrers were the Devon.gov website and Mailchimp (the June newsletter). Last month's top referrers were Devon.gov, followed by skillslaunchpad.org.uk

June saw another substantial increase in the number of social media referrals, with a reduced percentage of direct traffic versus organic search. The fact that organic search has made such an increase has resulted in a reduction of direct traffic. A high percentage of organic traffic is positive because it suggests that the website's SEO is performing well. This theory is backed-up by the low bounce rate - those landing on a website page are staying on that page, which means pages are being picked up by search engines, supported by ongoing PR which ensures a good supply of backlinks from other websites.

The newsletter returns this month as one of the main referrers to the website. This is further evidenced by the high click-rates received this month versus April and nearly equal to May.

Generally, acquisition remains steady month-to-month, with minor shifts in the percentage of visitors arriving through different channels.