An introduction to GDPR

Heart of the South West Annual Conference

10th November 2017



managing personal data

identity · security · privacy

Individual



Organisation





Individual



Organisation



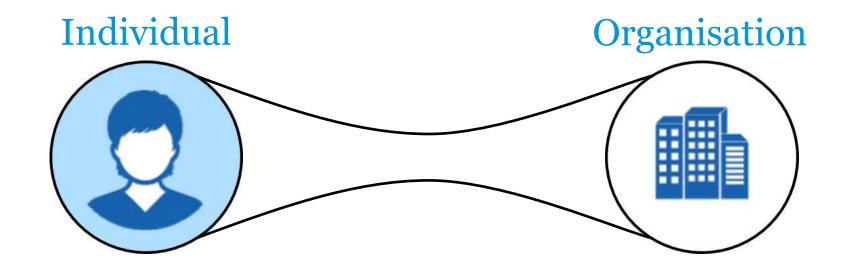
Identity is about making sure that the parties in a transaction are who they say they are.





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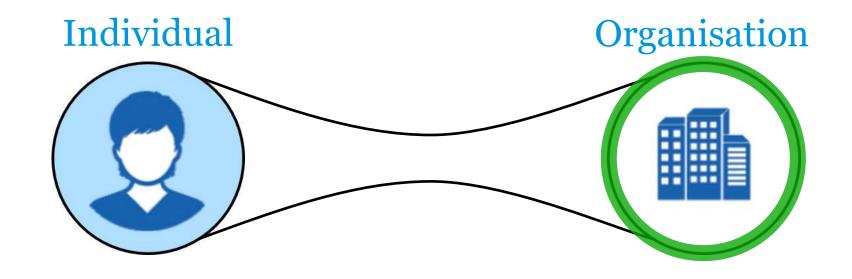
Security is about making sure that data only goes to those involved in the transaction.





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Privacy is about making sure that data only gets used in the way the individual expects.



GDPR & Data Protection

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The General Data Protection Regulation

What is data protection law?

Data protection law can be summarised as those rules that strike the following balance:

The interests of businesses and other organisations in processing individuals' personal data

Vs.

The individual's right of privacy

The General Data Protection Regulation 2016: What is it?

- European legislation
- Directly applicable in all EU member states
- Replaces the UK's Data Protection Act 1998
- Brexit
- New and enhanced obligations, with more severe consequences for breach

KEY DATE: 25 May 2018

Fines and powers

Tiered approach to fines:

- Max. of higher of 4% of annual worldwide turnover and €20,000,000 e.g. for breach of principles
- Max. of higher of 2% of annual worldwide turnover and €10,000,000 e.g. for breach of notification requirement
- Other investigatory powers and risk warnings
- Compensation to individuals
- Damage to reputation



What is changing?

- New definition of consent
- Both controllers and processors (supply chain) liable for breaches
- Mandatory breach notification to the ICO and data subjects (without undue delay)
- New rights for data subjects (access, to be forgotten, restrict processing, portability, etc) and <u>shorter</u> timescales (one month)
- Accountability (new principle)
- "Privacy by design"/ "privacy by default"
- Data protection officers (for certain processors)



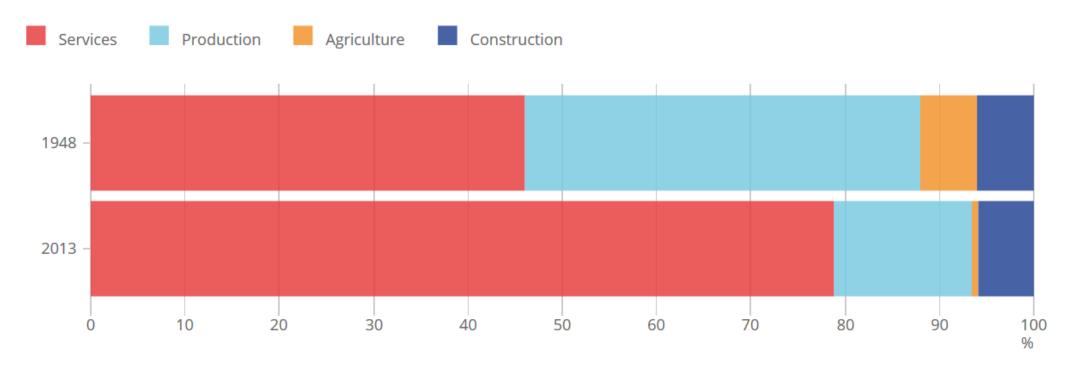
What does it mean for business? Top ten tips

- 1. Understand what data you hold and why (data mapping/audit)
- 2. Review and document consent mechanisms (e.g. for marketing)
- 3. Ensure on board's agenda and sufficient resources
- 4. Create a breach notification procedures
- 5. Update policies, procedures
- 6. Deliver GDPR training for your employees
- 7. Review existing contracts with processors and update
- 8. Better searchable databases so can deal with data subjects requests
- 9. Appoint Data Protection Officer (if required to do so)
- 10. Ensure international transfers of personal data are GDPR-compliant



innovating with personal data

79% of UK Gross Domestic Product (GDP) came from the service sector in 2013

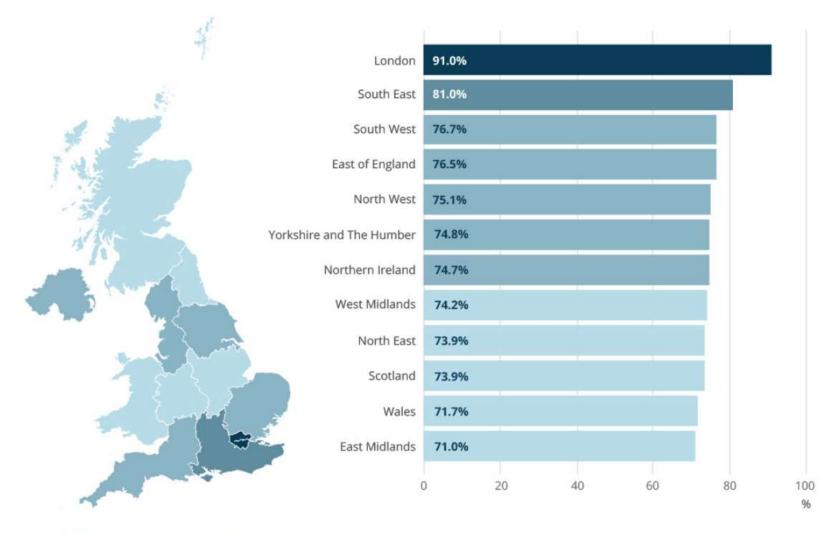


Source: Index of Services, ONS

Source: Second estimate of GDP, ONS



91% of London's economy is in the service sector



Source: Regional Gross Value Added (income approach), ONS



Personal data allows us to deliver personalised services using digital technologies better, faster & cheaper.



building trust with personal data

Doing the right thing with our customers' data builds trust.

Trust builds brands & businesses.



Coelition



Coelition is an Exeter-based non-profit organisation that helps its members to use personal data to deliver services responsibly.



• Strategic support & infrastructure

Global focus

Activinsights

A trusted 3rd party for consumers



Cosmic

Cosmic is a South West IT and training business.

It is a social enterprise that aims to deliver digital inclusion for individuals, businesses and communities.



- 1 Know your data
- 2 Classify it
- Justify it
- 4) Plan it
- 5 Control it
- 6 Be breach ready









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